



Campsite Reservation, Cancellation, & Refund Rules

General Terms and Conditions

Camping Permits

- Camping permits will only be issued under the name of the actual campsite occupant.
- Camping permits will only be issued to persons 19 years of age or older. Proof of age will be required upon check-in.
- A two (2) night minimum reservation is required on holiday weekends.

Camping Fees:

- For a complete list of camping fees please visit www.otonabeeconservation.com.
- Note that fees and services vary from park to park.

Cancellations and Modifications:

- Cancellation and modification fees and refund eligibility vary based on site type (See site type details below).
- Campsite reservations can only be modified or cancelled by the original account holder or a pre-authorized designate.
- Refunds will NOT be given for any of the following reasons including weather (rain, wind, snow, temperature), water quality (beach closures, non-potable water), air quality, wildlife, insects/pests, fire bans, liquor bans, leaving early or where notice is not provided.
- Refunds will be given when a campsite has been deemed unusable by Otonabee Conservation staff for the any of the following reasons including flooding, poor site conditions, and power outages. The reservation holder will be notified within 48 hours of their scheduled arrival date. Under these circumstances a reservation can be transferred to a comparable campsite based on availability. If no comparable campsites are available or the reservation holder decides to cancel, a full refund of camping fees will be given.
- Otonabee Conservation is not obligated to issue a camping permit. Staff may refuse entrance to any person(s) whose conduct is deemed, or may be detrimental to the operation of the conservation area.

Late Arrivals/No Shows:

- The park office must be notified of a late arrival.
- A late arrival is a planned arrival after 11:00 a.m. of the day following your scheduled arrival date. For example, if you're scheduled to arrive on Friday, the reservation is held until 11:00 a.m. on Saturday.
- If notice of a late arrival is NOT provided and the camper does not register by 11:00 a.m. the day following the scheduled arrival date, the reservation is considered a "no-show" and will be cancelled. The campsite will be released as a new booking.
- Up to 2 nights camping fees will be charged, depending on the length of booking. Any remaining camping fees will be refunded to the credit card that was used for the original transaction.

Regular Campsite Reservation Rules

Description:

- A maximum of 6 people or a family of parents and children per site.
- One vehicle per site; one additional vehicle per site is allowed for a fee.

Fees:

- For a complete list of camping fees please visit www.otonabeeconservation.com.

Reservations:

- Reservations will be available starting March 2, 2020.
- Reservations can be made:
 1. Online at www.otonabeeconservation.com;
 2. By phone;
 3. In person.

Payment:

- Full payment of camping fees is required at time of booking.
- Accepted methods of payment:
 1. Online or by phone
 - Credit card only
 2. In person
 - Credit card, debit card or cash
- Cheques are not accepted

Cancellations and Modifications:

- Cancellations can be completed by:
 1. Online at www.otonabeeconservation.com;
 2. By phone;
 3. In person.

Refunds:

- Reservations cancelled up to 48 hours (2 days) before 11:00 a.m. of the originally-scheduled arrival date will be fully refunded.
- Reservations cancelled up to 24 hours (1 day) before 11:00 a.m. of the originally-scheduled arrival date will be charged 1 nights of camping fees, the remaining camping fees will be refunded.
- Reservations cancelled with less than 24 hours (1 day) before 11:00 a.m. of the originally-scheduled arrival date or no-shows will be charged 2 nights of camping fees, the remaining camping fees will be refunded.

Seasonal Campsites Reservation Rules

Otonabee Conservation offers seasonal camping at Beavermead Campground. Availability of seasonal campsites varies. For more information about seasonal camping, contact the Beavermead Campground park office during the operating season Mid-May to Mid-Oct at 705-742-9712 or outside the operating season at the Otonabee Conservation administrative office at 705-745-5791.

Description:

- A maximum of six people or greater number if they are a single family of parents and their children per site.
- Up to 2 vehicles per site

Fees:

- For a complete list of camping fees please visit www.otonabeeconservation.com.
- Seasonal Campsite Deposit - \$500

Reservations:

- Returning seasonal campers must confirm their return before January 31st.
- Reservations must be made
 1. By phone
 2. In person

Payment:

- Payment of the Seasonal Campsite Deposit and completion of Seasonal Camping Agreement are required before booking a site.
- Full payment of seasonal camping fees (less Seasonal Campsite Deposit) is required before arrival at campground.
- Accepted methods of payment:
 1. By phone
 - Credit card only
 2. In person
 - Credit card, debit card or cash
- Cheques are not accepted

Refunds:

- Reservations cancelled up to 14 days before the scheduled campground opening date will receive a full refund of the Seasonal Campsite Deposit
- Reservations cancelled with less than 14 days before the scheduled campground opening date will forfeit the Seasonal Campsite Deposit.

Group Campsite Reservation Rules

Description:

Group campsites are available at Warsaw Caves Conservation Area and Beavermead Campground. Additional group campsites can be booked for Recognized Groups at Selwyn Beach Conservation Area and Brookwood Wildlife Area by contacting Warsaw Caves Conservation Area park office during the operating season Mid-May to Mid-Oct at 705-652-3161 or outside the operating season at the Otonabee Conservation administrative office at 705-745-5791. Group campsites can accommodate between 24 and 80 people.

Organized Groups

- A religious, charitable, educational or other philanthropic or similar properly constituted organization (i.e. designated leader authorized to act on behalf of the group).
- Maximum group size is dependent on the capacity of the available group campsites (i.e. 24-80 people).
- No minimum group size.
- No limit on the number of vehicles.

Other Groups

- A group that does not meet the legal definition of an organized group.
- Maximum group size is dependent on the capacity of the available group campsites (i.e. 24-80 people).
- Minimum group size of 24 people required.
- Camping permit issued for each vehicle, Maximum of 6 people per vehicle or single family of parents and children.

Fees:

- For a complete list of camping fees please visit www.otonabeeconservation.com.

Reservations:

- Bookings will be available starting April 1, 2020
- Bookings must be made:
 1. By phone
 2. In person

Payment:

- Full payment of Base Group Camping Fee is required at time of booking.
- Full payment of per person camping fees is required upon time of arrival at campground.
- Accepted methods of payment:
 1. By phone
 - Credit card only
 2. In person
 - Credit card, debit card or cash
- Cheques are not accepted

Refunds:

- Reservations cancelled up to 14 days before the originally-scheduled arrival date will be fully refunded.
- Reservations cancelled with less than 14 days before the originally-scheduled arrival date will forfeit all Base Group Camping Fees.